

About Spokane Regional Emergency Communications



SREC was formed as a Public Development Authority in 2018 with a mission to get the right resources to the right location with an uncompromising focus on responder and citizen safety.

What is a Public Development Authority?

In Washington State, a **public development authority (PDA)** is established under RCW 35.21.730. PDAs are public corporations or government-owned corporations created by a city or county to perform a particular public purpose or public function specified in the ordinance or resolution creating the PDA. The Spokane County’s Board of County Commissioners created SREC as a PDA on March 27, 2018, through Resolution 2018-0245 to oversee the delivery of emergency communications services within Spokane County. The vision for SREC focused on ensuring that emergency communication services are effective, efficient, affordable, adaptable, and sustainable.

As a PDA, SREC has its own administration including an Executive Director, a Deputy Director, a Technical Services Director, finance, human resources, technology, and communications. Our employees also have their own unions. Through the charter created by Spokane County, rules of engagement were established and authority was given to SREC’s governing Board of Directors.

Per the charter, SREC’s Board is comprised primarily of public safety officials, with Law Enforcement and Fire leadership holding the majority of the seats. There is also a seat for citizen representation, as well as City and County Administration. As such, the Board is focused on the needs of the agencies SREC serves, as well as citizen safety and service.



Service Improvement

Enhancing citizen and member / partner experience.



Focused Vision

Future growth and technology management.



Improved Efficiency

Better response times, less hand-offs.

A Look at Staffing

Agency Staffing Prior to SREC*

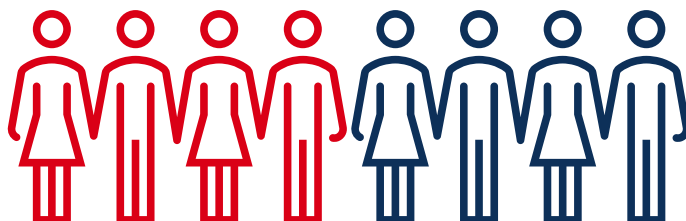
- Spokane County Sheriff: 19
- Spokane County 911: 56 Call Receivers (7 Pool), 11 Supervisors, 6.5 Admin
- SFD: 21 on 24-hour shifts (equivalent to 63 FTEs on 8-hour shifts)
- **Total: 155.5**

2019 SREC Staffing

- Operations: 104
- Technology: 15.5
- Admin: 9
- **Total: 128.5**

2023 SREC Staffing

- Operations: 115
- Technology: 17
- Admin: 12
- **Total: 144**



**Agencies used other additional resources within their organizations such as HR, IT, Finance, and Communications.*



Member Agencies



911 / EMS Call
Receiving



Call
Triage



EMD
(Emergency Medical Dispatch)



Fire Dispatch



Law Dispatch



Medical
Dispatch



Report
Writing



Radio
Services

SREC provides all **911 / EMS call receiving and dispatching services** for the following Fire member agencies:

- Airway Heights Fire Department
- Cheney Fire Department
- Spokane Fire Department
- Spokane County Fire District 2
- Spokane County Fire District 3
- Spokane County Fire District 4
- Spokane County Fire District 5
- Spokane County Fire District 8
- Spokane County Fire District 9
- Spokane County Fire District 10
- Spokane County Fire District 11
- Spokane County Fire District 12
- Spokane County Fire District 13
- Spokane Valley Fire Department

SREC provides all **911 call receiving, dispatch, and Crime Check report writing** for the following Law Enforcement member agencies:

- Airway Heights Police Department
- EWU Police Department
- Liberty Lake Police Department
- Kalispel Tribe Public Safety Department
- Spokane County Sheriff's Office
- Spokane Valley Police Department



PARTNER AGENCIES

For all non-member Law Enforcement agencies, as the **Primary Public Safety Answer Point (PSAP) for the region**, SREC provides 911 call answering services:

- Cheney Police Department
- Spokane Airport Police Department
- Spokane Police Department*



911 / EMS Call
Receiving



Report
Writing*



Radio
Services

Partner agencies triage and dispatch their own calls.



**SREC currently provides Crime Check report writing for the Spokane Police Department as part of the 1/10th of 1%*

